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Transamerica is committed to keeping the personal information of its customers safe and secure. We will be implementing new security features designed to add an extra layer of protection to your portal access.

To enable the security features, log in at [transamericaemployeebenefits.com](https://transamericaemployeebenefits.com). You'll need to validate your identity so you can continue to use the portal. You'll be asked to:

- Verify your identity using multi-factor authentication (MFA), which provides a one-time security validation passcode sent to your email address. The MFA security measures require a security passcode as a second credential, in addition to your user ID and password.

We recognize that this new process requires valuable time and effort on your part. It is essential as we upgrade online security. Further security solutions will be implemented in the coming months and we'll provide additional information at that time.

Sincerely,  
Transamerica